4G LTE Pocket WiFi

muama

RYOKO

USER MANUAL
How To Get Started With MUAMA Ryoko?

1. Insert the pre-paid SIM card provided in the package into your Ryoko 4G device;

The provided SIM card comes in 3 different sizes: standard, micro & nano. Use the standard size!
2.

Turn on the Ryoko 4G hotspot by using the power button (press and hold);

3.

Connect Ryoko 4G hotspot to your smartphone or other device EITHER BY:

1. pressing WPS button twice and scanning a QR code which appears on Ryoko screen with your smartphone OR:

2. connecting your smartphone or other device to the now visible “Ryoko” network. It will have the same name as SSID visible on your Ryoko screen. The password is marked as “key” on your MUAMA Ryoko screen (to see SSID and the password press the WPS button once).

4.

We strongly recommend that you change the default SSID and Wi-Fi key to keep your data secure. You can do that by using the Web Management system.
Logging into the Web Management page

1.

Make sure that the connection between the 4G Hotspot and the device used to access the Internet is working normally.

Please note:
You will not be able to access Web Management if not connected to the Ryoko 4G Hotspot!

2.

Open the browser on your device and enter http://192.168.0.1 in the address box.

3.

Enter your username and password (default: admin) to log into the web management page. If you have any difficulties, please contact the customer support team.

While in Web Management page you can:

- Check your data usage, connection speed, network settings & connected devices.
- Change SSID & password;
- Change your connection mode;
- Restore Ryoko 4G Hotspot factory settings.

ENJOY YOUR INTERNET CONNECTION!
Viaota

What is Viaota?

Viaota is a mobile internet access service that works together with MUAMA Ryoko. Your Muama Ryoko comes with a prepaid Viaota SIM card, which contains 500 MB of free data. Viaota provides a stable 4G/LTE internet connectivity on the global level. Reliably stable 4G/LTE data speed, constant coverage & zero freezes are just a few of the perks of using Viaota.

How to start or stop using Viaota?

Start:
If your MUAMA Ryoko package includes a Viaota SIM card, you do not need to take any additional steps: the service provision starts once you insert a new Viaota Card into your Ryoko device.

You will get 500MB free with every Ryoko order. Once you run out of free data, just insert your personal SIM card with internet data or select one of the 3 great global data deals Viaota has to offer. You can read more about them at https://viaota.com/

Stop:
It is very simple to stop using Viaota. If you have one of the 3 Viaota data plans activated, please contact our customer support team at support@getryoko.com and we will cancel the plan for you.

Ryoko can still be actively used with any other (non-Viaota) SIM card installed.

How do I top up my data?

We can help you to top up your data. Please contact us at support@getryoko.com and let us know your MUAMA Ryoko order number. We will be able to assist you. Afterwards we will send you a link: you will use the link to choose a Viaota data plan and top up your data.